



**Volume 3 Edition 5 - December 2004**

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## GST and BAS

The next few articles will highlight how Sybiz Vision calculates the BAS. This month's article focuses on the main problem experienced in transaction processing. All articles assume that reporting is on accrual basis.

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## New CRM Software available

Legrand Software has created the ideal Customer Database Management Solution by designing a system that is powerful, functional and affordable. Best of all, implementation time is short and ease of use is high. If you are determined to grow your customer base, strengthen your existing customer relationships and effectively manage your sales team, then you need to look at Legrand CRM. You will not find another system that is as practical and effective .. and it integrates with Sybiz Vision !!

Keep an eye out for marketing material in the next month or so.

[Email for more info](#)

## Reindexing in Vision / Vision Pay

We get many requests about reindexing .. what it does ... how often to perform one .. what options to choose. This article attempts to answer some of these questions.

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## Onsite Maintenance Visit - Special

Until the end of December 2004, The Support House is offering an onsite visit to interrogate your database for inconsistencies in the data tables that may be causing problems or have the potential to cause problems.

Blank headers and transactions will be cleared, invalid transactions deleted

Welcome to the December 2004 edition of TSH Brief.

This month we look into some areas of Sybiz products that the Helpdesk get calls about on a regular basis. Hopefully some of these articles will provide you with a more complete insight into how these functions work.

We are also offering onsite maintenance checks at a special price leading up to the Christmas break. This offer will be available until 31st December 2004 however the site visit can be made any time to the 31st January 2005.

As our next issue of TSH Brief will not be until January we take this opportunity to wish you all a Merry Christmas and a Safe, Happy and Prosperous New Year.

Happy reading. As usual if you have any feedback, please [contact me](#).

## Unsubscribing

This email has been sent to you by The Support House Pty Ltd to provide you with useful information pertinent to your computer system.

Please [click here](#) if you wish to be removed from our email listing for future editions of TSH Brief.

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and unused data files cleared off the system to provide better speed and efficiencies in your database.

We will also check the speed of, and potential bottlenecks, in your system and advise of methods that can be embraced to overcome these.

We will come on site for a maximum of two hours (Adelaide Metropolitan Area only .. call us for a special price if outside this area) and in the event that the time taken is less than two hours will be available for any queries you might have.

The total price for the visit will be \$220.00 inclusive of GST and onsite service fee, and the offer expires on 31st December 2004 (however the appointment can be made up until 31st January 2005).

[Email for more info](#)