



Volume 3 Edition 4 - October 2004

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Sybiz Vision 3 and Sybiz Vision Pay 4 upgrades

Sometime ago we advised that Sybiz had released upgrades for Sybiz Vision and Vision Pay. We have been analysing the upgrade both from an internal and external perspective, and apart from a few users that have very unusual requirements, we now feel confident that the new upgrade is stable. Therefore in the next few weeks we will be contacting all users to make a mutually agreeable time to upgrade.

Please note that any users that have already upgraded should look at the latest service release versions (below) for their software and determine if they would like to keep their programs up to date with those service releases. If so contact The Support House on 08 8377 3222 to make an appointment for us to come out and install.

Current Service Releases (as at 1/10/2004)

Sybiz Vision 2.60 Service Release 7
Sybiz Vision 3.00 Service Release 3
Sybiz Vision Pay 3.00 Service Release 3
Sybiz Vision Pay 4.00 Service Release 1

[Email for more info](#)

Sybiz Unlocking

Sybiz Software have now instigated an unlock process whereby your accounting and payroll software will need to be unlocked on an annual basis. How does this affect you?

Apart from the need to apply for an unlock code each year there should be no further impact for your company. The system will advise you the software will lock again from 21 day mark, the message appearing in the box in the logon screen that would currently show "Unlocked" at the moment for your own system.

At this stage Sybiz Cover users can request an unlock code from Sybiz Software regardless of whether they have their Sybiz Cover current however Sybiz Cover Plus users need to ensure that their Sybiz Cover Plus subscription is up to date prior to getting an unlock.

Welcome to the October 2004 edition of TSH Brief.

Unfortunately, due to the typically busy and hectic end of financial year period, we have been remiss in keeping you up to date with news and developments via TSH Brief.

Hopefully we are back on track to providing once again a bi-monthly newsletter for our Sybiz users.

Many thanks also to those of you that have provided us with feedback since the inception of this newsletter. Look for some of those changes as we implement them in further editions of TSH Brief.

Happy reading. As usual if you have any feedback, please [contact us](#).

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Backing Up Data

As part of your disaster recovery plan for Sybiz Vision, do you have the ability to restore back the data you keep backing up so religiously in such a way that it minimises rekeying of data to get it back to the current data date?

This article looks at the backup methodology you should use to ensure that data can be restored and accessed if and when required.

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ADSL Services update

Are you getting the most out of your internet connection.

Are you yet to move to an broadband internet service? Are you aware that in many cases a broadband or ADSL internet connection is cheaper than an older analogue style of connection? In most cases you can save on the cost of a phone line, and the costs of calls to connect to the internet.

The other benefit is that your systems will be more secure in many ways than at present. Because your security and antivirus software will be able to update itself more often, you will be better protected against malicious attacks than when you have a part time connection - a fact evidenced by some of our clients already.

If you have previously been unable to get an ADSL service to your premise then it may be worth re-applying - as Telstra continually upgrades services you may now be able to obtain access but not be aware of it...

Contact The Support House on 08 8377 3222 for more details.

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