



Volume 2 Edition 2 - October 2003

[Current Sybiz Versions](#) [Reports Library](#) [Previous Briefs](#)
[Minimum System Requirements](#) [Maritta's Hints and Tips](#)

Sybiz products and Anti Virus software

The type of Anti Virus software you have and in some cases the way it is set up, can affect the performance of Sybiz Vision on your machine and network.

Typically an anti virus program interrogates each file that it opens to determine if that file contains a pattern that matches a pattern that is exhibited by a known virus. In this way your machine or server can and warn you of a virus before you run the program, batch file or script that contains the virus.

How does this affect Sybiz Vision? In many cases the files that your anti virus program scans by default are ALL files. This would include the data files in your Sybiz Vision program.

[Email for more info](#) [More ..](#)



Welcome to this month's edition of TSH Brief.

You will have noticed some small changes in our newsletter format since last month. This is part of our ongoing commitment to ensure that you receive and have to hand interesting and relevant information regarding your Sybiz products.

As always we would like your feedback on the newsletter, good or bad! In this way we can progressively alter the style, layout and information contained within the TSH Brief to suit as many readers as possible.

[Click here to provide feedback](#)

At the moment TSH Brief is only sent to a primary contact within your organisation. You may know of someone in your organisation that could benefit from the information in our brief. If so now is the time to tell us! This month's competition gives one person the chance to win six bottles of wine by simply sending us an email with details of someone in their organisation that could benefit from receiving TSH Brief. See below for further details.

Superannuation Guarantee and Sybiz Vision Pay

Quarterly Superannuation Guarantee (SG) takes effect from 1 July 2003. From this date you will need to:

- Calculate an amount equal to 9% of each of your eligible employees' earnings.
- Pay this amount to a complying superannuation provider at least every quarter.
- Report details of the contributions to your employees in writing at least once each quarter.
- Keep a record of all contributions made.
- Keep a record of when, what and how you reported to your employees.

Remember that you must comply with the legislation within 30 days of the end of a quarter. This means 30th October 2003 for last quarter.

[Email for more info](#) [More ..](#)

Electronic Funds Transfer

Are you using the Electronic Funds Transfer (EFT) facility in Sybiz Vision? If not, then you could be spending money on resources that could be better utilised elsewhere in your organisation.

[Email for more info](#) [More..](#)

Changes to our Newsletter

You will notice that we have altered our design to include some links to relevant Sybiz sites as well as previous editions of TSH Brief.

Another link is "Maritta's Hints and Tips". This web page will contain useful hints and tips on Sybiz products that will be updated in reverse chronological order as new hints and tips are added. You may even want to "Add to Favourites" in your web browser.

The "Reports Library" link will display PDF (Acrobat Reader) files of reports we have created in-house. If you feel your company could benefit from any of the reports, or require us to produce a report for your company, please contact us on 08 8377 3222 or click on "Email for more info".

[Email for more info](#)

Bottlenecks

Bottlenecks are areas in your computer system that cause unnecessary slowdowns when storing data to a hard drive and reading it back to your own computer screen.

Similar to pouring water down a funnel into a bucket, if the funnel spout is too small, then water will take longer to reach the bucket than if the spout was larger.

In a computer system however we do not typically see just one bottleneck. There are many bottlenecks each one being able to slow down the data transfer within your computer system to a varying degree.

[Email for more info](#) [More..](#)

Competition

To be in the running to win six bottles of wine, simply send us the name and email address of a person in your organisation that might benefit from receiving TSH Brief. Please ensure that the person is consulted with prior to entering. [Click here](#) to enter. One email counts as one entry regardless of the number of email addresses contained therein.

Competition closes 15th November 2003. Winners notified via email and in next month's TSH Brief.

Unsubscribing

This email has been sent to you by The Support House Pty Ltd to provide you with useful information pertinent to your computer system.

Please [click here](#) if you wish to be removed from our email listing for future editions of TSH Brief.